



Warden Woods Community Centre Annual Report | 2022 - 2023

2022 - 2023 Accomplishments through your support



Summer Camp



Community Kitchens



National Day of Truth & Reconciliation



Teesdale Drop In

Our Mission:

To build caring, compassionate, equitable, inclusive and interdependent communities in southwest Scarborough. For over 50 years, Warden Woods has helped cultivate social and economic empowerment across the growing communities we serve.

We achieve this by:

- Providing appropriate services to meet social, emotional, educational, cultural, physical and spiritual needs in these communities.
- Linking the communities to internal and external resources to help meet the needs of the whole person.
- Sharing skills within the community in order to identify and develop resources, enabling the community to make and implement informed choices about its needs.
- Advocating for social justice in community life.

Our Vision: We envision our agency to be a place where:

- Everybody belongs
- Everybody is somebody
- Everybody is challenged to be part of the solution
- We grow and help one another grow together
- We build and share in a better tomorrow

A Message from the Executive Director and Board Chair

Dear Community,

It has been a year of celebration and challenge at Warden Woods! Even after over fifty years in charitable operations, the only thing that stays the same is change.

2022-23 was an exciting return to face-to-face community connections. Our Programs and Services provided on-going essential services, resources and care to over 5,000 local children, youth, adults and seniors across seven sites. We hosted a beautiful Welcome Back Open House event and a Family Day Dance Party celebrating Black musicians for Black History Month. We engaged together in public art focused on learning about how Indigenous communities were and continue to be harmed by Canadian policies. We responded to the deaths of program participants and beloved volunteers.

Like many other charities post-pandemic, we were challenged to respond to rapidly changing employment and volunteer trends. We looked at which steps we could take to bring us closer to decent work across the organization, and supported each other to adopt healthy workplace cultures. We began a new strategic plan.

We are proud of the distance we've traveled together over the past year, and eager to continue our meaningful work for Southwest Scarborough.

Sending care to all and hope to see you soon,



Julia Gonsalves
Executive Director



Mark Liebenthal
Board Chair

Seniors and Assisted Living



Our Seniors and Assisted Living Programs are designed to meet the needs of local adults 55+ who might otherwise be isolated from their peers and the community, who are housebound with illness and mobility issues, living in or at risk of experiencing poverty, experiencing food insecurity, in crisis, under resourced and in need of physical or emotional care.

Between April 1, 2022 and March 31, 2023, our Seniors and Assisted Living programs provided 577 community members with accessible opportunities to increase social connections, increase safety and security, build skills and knowledge, increase access to food and physical activity, access resources and referrals, and to retain independent living in their own homes.

Programs and services in this fiscal year included weekly day programs, telephone conference program, Adult Day Program, Meals on Wheels, Assisted Living, Home Support, Tai Chi, outings, special events, workshops, transportation, and wellness checks.

As a result of their participation in our programs this year, seniors 55+ living in southwest Scarborough were able to maintain better health. Seniors who were housebound received wellness checks, wellness packages, meal delivery and assistance with daily living. They were able to access stimulating activities from the comfort of their own homes through our telephone conference program. 341 seniors participated in outings, social and physical activities, and technology training classes, helping them get more connected while expanding their awareness of how to avoid online fraud.

Meals on Wheels provided 171 community members with meals three times a week, delivered by friendly volunteers while providing wellness checks.

Our Assisted Living & Home Support program provided 100 community members with meals three times a week delivered by friendly volunteers while providing wellness checks.

Housing and Support Services



Between April 1, 2022, and March 31, 2023, Warden Woods' Housing and Support Services, through our 24-Hour Respite Service program, provided shelter services to 255 clients in our 49-bed capacity emergency homeless respite site.

These services catered to homeless and under-housed clients, offering essential provisions such as shelter, hot meals, harm reduction supplies, hygiene facilities, and settlement services for refugee and newcomer clients, all within a comfortable and welcoming environment. This sanctuary shielded them from harsh winter conditions 24 hours a day, year-round, at our facility.

Our onsite Support Team successfully secured permanent housing for 27 clients, while facilitating the return of 5 others to their families. Additionally, 49 residents who utilized our Respite services, including returning clients, benefited from health promotion services, resulting in an 89% vaccination uptake rate during various COVID-19 pandemic outbreaks.

Our comprehensive range of services, tailored for individuals aged 18 and above, encompasses engagement activities, interactive programs, job placement assistance, psychosocial support, housing aid, ID clinics, informative workshops, and referrals to extended healthcare and community partners. Throughout this period, we identified 160 clients ready for housing management, including over 14 clients currently employed.

Warden Woods' Housing and Support Services programs are designed to cater to the needs of local residents aged 18 and above who:

- Are experiencing homelessness, under-housed, or are at risk of homelessness.
- Are refugees/ new immigrants, or identify as 2SLGBTQ+.
- Struggle with addiction or substance abuse.
- Face food insecurity.
- Encounter crises, including health complications and terminal illnesses.
- Include youth and adults transitioning out of the incarceration or prison system.

Children and Youth Services



Our Child & Family Programs are designed to meet the child-focused needs of local families, many of whom are living in or at risk of living in poverty, at risk of social isolation, newcomers to Canada, learning English and adjusting to a new culture, experiencing food insecurity, parenting in a sole-support family, and experiencing crisis. Woodland Nursery School is committed to creating a safe, warm, loving environment for children where they can learn and grow physically, emotionally, intellectually, and socially at their own pace. We are committed to supporting families by maintaining open communication and encouraging parental involvement in our programming and care activities. Our goal is to care for children and assist them to reach their full potential.

Between April 1, 2022 and March 31, 2023, our Children and Youth Services programs provided 359 community members with local access to accessible, high quality and age-appropriate arts, literacy, recreation, cultural activities and family support. We also provided daycare services for 37 toddlers and preschoolers at Woodland Nursery School.

Programs and services in this fiscal year included full day care, Early ON & Parent/Child Drop-In programs, Spring and Summer Camps, Afterschool Program and Events.

As a result of their participation in our programs this year, families accessed new community resources and developed new parenting skills. Children who participated in our School Readiness program had a better start to the school system, building independence and confidence. School age children got homework help, gained new arts and social skills, enjoyed healthy snacks, performed at events, and became more physically active.

Youth Programs



Our Youth Programs are designed to meet the needs of local young people 12-18 years, many of whom may be living in or at risk of living in poverty, experiencing food insecurity, at risk of social isolation, experiencing crisis and/or ongoing mental health challenges, tempted to engage in dangerous and/or illegal behaviour, and struggling with or falling behind in school.

Between April 1, 2022 and March 31, 2023, our Youth Programs provided over 100 community members 12-18 years with opportunities to connect with their peers, free meals and snacks, access to safe space with caring adults and mentorship, education and skill-building opportunities, recreation, volunteering and paid employment opportunities.

Programs and services in this fiscal year included Arts & Games, Cooking Club, drop-in sports at Taylor Creek PS, Summer Youth Council, Summer Girls Club, Summer field trips, A day trip to Ottawa to visit the Parliament Buildings in honour of Black History Month, Monthly film screenings, Donations and Ticket giveaways.

As a result of their participation in our programs this year, local youth developed their social skills and built friendships, explored their potential by participating in a wide range of educational, creative and recreational activities, were encouraged to be themselves and appreciate others, were provided with healthy snacks daily, learned to cook, stayed on top of schoolwork, earned volunteer hours and became more physically active.

Community Development Programs



Our Community Development and Food Security programs are designed to meet the needs of local adults who are experiencing or at risk of experiencing social isolation, food insecurity, poverty, homelessness, poor physical and mental health outcomes, and lack of access to essential services and resources.

Between April 1, 2022, and March 31, 2023, our Community Development and Food Security programs provided 2,545 community members with opportunities to connect with their peers and access free nutritious meals and snacks, community nursing, recreation and arts classes with childminding, workshops, referrals and resources, income tax and vaccine clinics.

Activities this year included year-round Drop-in Meal Programs, sewing and Zumba programs, Community Advisory Group, Community Arts projects, Special Events, Caribbean and Chinese Women's Health groups, and volunteer opportunities. We also completed a Climate Action Project by which 35 community members learned to make reusable bags and wax food wraps to reduce the use of plastic.

As a result of participation in our programs this year, and with the help of strong community partners, community members received healthier meals more often, deepened connections with others, were better supported to maintain their physical and mental health, learned new skills, and participated more fully in community life.

Statement of Operations

For the year ended March 31

Revenue	2023	2022
Municipal Grants (Note 6)	\$ 3,297,535	\$ 3,234,071
Provincial Grants (Note7)	1,265,874	1,384,247
United Way Funding	541,801	718,680
Agency Funding	193,476	367,817
User Fee Revenue	182,517	111,980
Federal Grants	39,108	39,044
Amortization of Deferred Capital Contributions	27,894	26,853
Other Revenue	12,767	9,700
Banquets and Donations	8,908	17,003
Rental Income (Note 8)	5,203	64,503
	5,575,083	5,973,898

Expenditures

Wages and Benefits	3,145,547	3,406,437
Contract Services	599,038	643,955
Food Services	525,103	547,685
Occupancy	456,007	515,292
Program Expenses	190,227	118,196
Office Expenses	170,684	282,725
Other Expenses	144,811	144,188
Professional Fees	67,871	88,536
Amortization	59,200	53,430
Transportation Services	34,848	42,255
Bad Debts Expense	8,000	18,435
	5,401,336	5,861,134
Excess of Revenue Over Expenditure	\$ 173,747	\$ 112,764



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